

REF : KFIN/RIS/SMARTLINK/2021

Date: 01.04.2021

BY COURIER

Ms. Urjita Damle Company Secretary Smartlink Holdings Limited L-7, Verna Industrial Estate Verna Salcete Goa – 403 722

Dear Sir/ Madam,

We are enclosing herewith the following Investor Grievance Report for the period 01/01/2021 to 31/01/2021, 01/02/2021 to 28/02/2021, 01/03/2021 to 31/03/2021 and 01/01/2021 to 31/03/2021.

Kindly acknowledge receipt.

Thanking you,

Yours faithfully, For KFIN TECHNOLOGIES PRIVATE LIMITED

M. Naveen Kumar Deputy Manager

Encl: as above

KFin Technologies Private Limited

(Formerly known as "Karvy Fintech Private Limited")

SMARTLINK HOLDINGS LIMITED

INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.01.2021 TO 31.01.2021

SI.	Particulars	Opening	Receipt	Resolved	Pending
1	REQUESTS			10001100	ronanig
а	Change / Correction of address	0	0	0	
b	Receipt of dividend warrants for revalidation	0	0	0	
С	Correction of name/bank mandate on dividend warrants	0	0	0	(
d	Change / Correction of Bank Mandate	0	0	0	
Ð	Receipt of IB for issue of duplicate d/w	ō	0	0	
f	Letter of intimation of Bank Mandate	Ö	0	0	
g	Registration of Power of Attorney	0	0	0	0
h	Request for ECS facility (Electronic Clearance Services)	0	0	0	
1	Loss of securities and request for Issue of duplicate	0	0	0	0
j	Receipt of IB and Affidavit for Issue of duplicate securities	0	0	0	
k	Request for Stop transfer of securities	0	0	0	0
Ι	Receipt of damaged/mutilated dividend warrant	0	0	0	0
m	Request for Consolidation/Split of securities	0	0	0	0
n	Request for issue of duplicate dividend warrant	Ö	0	0	
	Deletion of joint name due to death	0	0	0	0
р	Request for transmission of securities	0	0	0	0
q	Request for transposition of securities	0	0	0	0
r	Receipt of 15G Form for Exemption of Tax	0	Ö	0	0
S	Specimen Sign change/not mentioned in Appin&intimation of the same	0	0	0	0
	COMPLAINTS		-		
а	Non receipt of dividend warrants	o	1	1	0
b	Excess / Short payment of dividend	0	Ö	0	0
	Non receipt of Annual Report	0	0	0	0
đ	Legal Notice	0	0	0	0
е	Correspondence / Query relating to NSDL operations	0	0	0	0
	Non receipt of refund order	0	0	Ö	0
g	Correction of name on securities	0	0	0	0
h	Non receipt of securities / Complaint relating to transfer of shares	0	0	0	0
	Non receipt of TDS	o	0	0	0
j (Clarification regarding shares	0	0	0	n
3 (GENERAL	0	0	0	
а (Query regarding undelivered documents	0	0	0	n
b F	Postal return documents	0	0	0	n
	TOTAL	0	1	1	0



	SMARTLINK HOLDINGS LIMITED						
	INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.0	2.2021 TO 28	.02.2021				
SI.	Particulars Particulars	Opening	Recelpt	Resolved	Pending		
1	REQUESTS						
а	Change / Correction of address	0	0	0			
b	Receipt of dividend warrants for revalidation	0	0	0			
С	Correction of name/bank mandate on dividend warrants	0	0	0			
d	Change / Correction of Bank Mandate	0	0	0			
e	Receipt of IB for issue of duplicate d/w	0	0	0			
f	Letter of intimation of Bank Mandate	0	0	0			
g	Registration of Power of Attorney	0	0	0			
h	Request for ECS facility (Electronic Clearance Services)	0	0	0			
T	Loss of securities and request for Issue of duplicate	0	0	0	******		
j	Receipt of IB and Affidavit for issue of duplicate securities	0	0	0			
k	Request for Stop transfer of securities	0	0	0			
ı	Receipt of damaged/mutilated dividend warrant	0	0	0			
m	Request for Consolidation/Split of securities	0	0	0			
n	Request for issue of duplicate dividend warrant	0	0	0			
٥	Deletion of joint name due to death	0	0	0			
р	Request for transmission of securities	0	0	0			
q	Request for transposition of securities	0	0	0			
r	Receipt of 15G Form for Exemption of Tax	0	0				
s	Specimen Sign change/not mentioned in Appln&intimation of the same	0	0	0			
2	COMPLAINTS						
a	Non receipt of dividend warrants	0	0	0			
b	Excess / Short payment of dividend	0	0	0			
С	Non receipt of Annual Report	0	0				
d	Legal Notice	0	0	0			
е	Correspondence / Query relating to NSDL operations	0	0	0			
f	Non receipt of refund order	0	0	0			
g	Correction of name on securities	0	0	0			
h	Non receipt of securities / Complaint relating to transfer of shares	0	0	0			
T	Non receipt of TDS	0	0	0			
J	Clarification regarding shares	0	0				
3	GENERAL	0	0				
a	Query regarding undelivered documents	0	0	0			
b	Postal return documents	0	0	0			
	TOTAL	0	0	0			



,	SMARTLINK HOLDINGS LIMITED						
	INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.0	3.2021 TO 31	.03,2021				
SI.	Particulars Particulars	Opening	Receipt	Resolved	Pending		
1	REQUESTS						
а	Change / Correction of address	0	0	0	C		
b	Receipt of dividend warrants for revalidation	0	0	0	(
C	Correction of name/bank mandate on dividend warrants	0	0	0	(
d	Change / Correction of Bank Mandate	0	0	0	(
e	Receipt of IB for issue of duplicate d/w	0	0	0	(
f	Letter of intimation of Bank Mandate	0	0	0	(
g	Registration of Power of Attorney	0	0	0	(
h	Request for ECS facility (Electronic Clearance Services)	0	0	0	C		
ŀ	Loss of securities and request for issue of duplicate	0	0	0	(
j	Receipt of IB and Affidavit for issue of duplicate securities	0	0	0	C		
k	Request for Stop transfer of securities	0	0	0	(
ı	Receipt of damaged/mutilated dividend warrant	0	0	0			
m	Request for Consolidation/Split of securities	0	0	0	(
n	Request for issue of duplicate dividend warrant	0	0	0	{		
0	Deletion of joint name due to death	0	. 0	Ö			
р	Request for transmission of securities	0	0	0	(
q	Request for transposition of securities	0	0	0	(
r	Receipt of 15G Form for Exemption of Tax	0	0	0	C		
s	Specimen Sign change/not mentioned in Appln&intimation of the same	0	0	0	(
2	COMPLAINTS						
а	Non receipt of dividend warrants	0	0	0	(
	Excess / Short payment of dividend	. 0	0	0	(
	Non receipt of Annual Report	0	0	0	(
	Legal Notice	0	0	0			
-	Correspondence / Query relating to NSDL operations	0	0	0	(
	Non receipt of refund order	0	0	0	(
	Correction of name on securities	0	0	0	(
	Non receipt of securities / Complaint relating to transfer of shares	0	0	0			
	Non receipt of TDS	0	0	0			
	Clarification regarding shares	0	0	0	C		
	GENERAL	0	0	0			
	Query regarding undelivered documents	0	0	0			
	Postal return documents	0	0	0			
-	TOTAL	0	0	0			



SMARTLINK HOLDINGS LIMITED

INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.01.2021 TO 31.03.2021

SI.	Particulars	to	01.02.2021 to	to	01.01.2021 to	Pending
		31,01,2021	28.02.2021	31.03.2021	31.03.2021	
1	REQUESTS					
a	Change / Correction of address	0	0	0	0	
b	Receipt of dividend warrants for revalidation	0	0	0	0	
С	Correction of name/bank mandate on dividend warrants	0	0	0	0	· · · · · · · · · · · · · · · · · · ·
d	Change / Correction of Bank Mandate	0	0	0	0	
e	Receipt of IB for Issue of duplicate d/w	0	0	0	0	
f	Letter of Intimation of Bank Mandate	0	0	0	0	
g	Registration of Power of Attorney	0	0	0	0	0
h	Request for ECS facility (Electronic Clearance Services)	0	0	0	0	0
ı	Loss of securities and request for issue of duplicate	0	0	0	0	0
j	Receipt of IB and Affidavit for issue of duplicate securities	0	0	0	0	0
k	Request for Stop transfer of securities	0	0	0	0	0
ī	Receipt of damaged/mutilated dividend warrant	0	0	0	0	0
m	Request for Consolidation/Split of securities	0	0	0	0	0
n	Request for issue of duplicate dividend warrant	0	0	0	0	0
0	Deletion of joint name due to death	0	0	0	0	0
р	Request for transmission of securities	0	0	0	0	0
q	Request for transposition of securities	0	0	0	0	0
r	Receipt of 15G Form for Exemption of Tax	0	0	0	0	0
5	Specimen Sign change/not mentioned in Appin&intimation of the same	0	0	0	0	0
2	COMPLAINTS					
а	Non receipt of dividend warrants	1	0	0	1	0
b	Excess / Short payment of dividend	0	0	0	0	0
С	Non receipt of Annual Report	0	0	0	0	0
d	Legal Notice	0	0	0	0	0
e	Correspondence / Query relating to NSDL operations	0	0	0	0	0
f	Non receipt of refund order	0	0	0	0	0
g	Correction of name on securities	0	0	0	0	0
h	Non receipt of securities / Complaint relating to transfer of shares	0	0	0	0	0
1	Non receipt of TDS	0	0	0	0	0
j	Clarification regarding shares	0	0	0	0	· · · · · · · · · · · · · · · · · · ·
3	GENERAL	0	0	0	0	
а	Query regarding undelivered documents	0	0	0	0	
b b	Postal return documents	0	0	0	Ŏ	
~	TOTAL	1	0	0	1	0



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	INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.0	1.2021 (0.31	.03.2021				
SI.	Particulars	Opening	Receipt	Resolved	Pending		
1	REQUESTS	Opening	TOUGHE	- TOOOTTOO	, viidnig		
a	Change / Correction of address	0	0	0	0		
b	Receipt of dividend warrants for revalidation	0	0	0	<u>~</u>		
C	Correction of name/bank mandate on dividend warrants	0	0	0	0		
d	Change / Correction of Bank Mandate	0	0	0			
е	Receipt of IB for issue of duplicate d/w	0	0	0	0		
f	Letter of intimation of Bank Mandate	0	0	0	0		
	Registration of Power of Attorney	0	0	0	0		
g	Request for ECS facility (Electronic Clearance Services)	0	0	ó			
1	Loss of securities and request for issue of duplicate	0	0	0			
	Receipt of IB and Affidavit for issue of duplicate securities	0	0	0	0		
J 1,	Request for Stop transfer of securities	0	0	0	0		
k		0	0	0	0		
1	Receipt of damaged/mutilated dividend warrant	0	0	0			
m	Request for Consolidation/Split of securities	,,	0		0		
n	Request for issue of duplicate dividend warrant	0		0	0		
0	Deletion of joint name due to death	0	0	0	0		
р	Request for transmission of securities	0	0	0	0		
q	Request for transposition of securities	0	0	0	0		
r	Receipt of 15G Form for Exemption of Tax	0	0	0	0		
S	Specimen Sign change/not mentioned in Appln&intimation of the same	0	0	0	O		
2	COMPLAINTS						
a	Non receipt of dividend warrants	0	1	1	0		
	Excess / Short payment of dividend	0	0	0	0		
	Non receipt of Annual Report	0	0	0	0		
	Legal Notice	0	0	0	0		
е	Correspondence / Query relating to NSDL operations	0	0	0	0		
f	Non receipt of refund order	0	0	0	0		
g	Correction of name on securities	0	0	0	0		
h	Non receipt of securities / Complaint relating to transfer of shares	0	0	0	0		
1	Non receipt of TDS	0	0	0	0		
J	Clarification regarding shares	0	0	0	0		
3	GENERAL	0	0	0	0		
а	Query regarding undelivered documents	0	0	0	0		
b	Postal return documents	0	0	0	0		
	TOTAL	0	1	1			

