

SMARTLINK HOLDINGS LIMITED					
INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.10.2021 TO 31.10.2021					
Sl.	Particulars	Opening	Receipt	Resolved	Pending
1	REQUESTS				
a	Change / Correction of address	0	0	0	0
b	Receipt of dividend warrants for revalidation	0	0	0	0
c	Correction of name/bank mandate on dividend warrants	0	0	0	0
d	Change / Correction of Bank Mandate	0	0	0	0
e	Receipt of IB for issue of duplicate d/w	0	0	0	0
f	Letter of intimation of Bank Mandate	0	0	0	0
g	Registration of Power of Attorney	0	0	0	0
h	Request for ECS facility (Electronic Clearance Services)	0	0	0	0
l	Loss of securities and request for issue of duplicate	0	0	0	0
j	Receipt of IB and Affidavit for issue of duplicate securities	0	0	0	0
k	Request for Stop transfer of securities	0	0	0	0
l	Receipt of damaged/mutilated dividend warrant	0	0	0	0
m	Request for Consolidation/Split of securities	0	0	0	0
n	Request for issue of duplicate dividend warrant	0	0	0	0
o	Deletion of joint name due to death	0	0	0	0
p	Request for transmission of securities	0	0	0	0
q	Request for transposition of securities	0	0	0	0
r	Receipt of 15G Form for Exemption of Tax	0	0	0	0
s	Specimen Sign change/not mentioned in Appln&intimation of the same	0	0	0	0
2	COMPLAINTS	0	0	0	0
a	Non receipt of dividend warrants	0	8	8	0
b	Excess / Short payment of dividend	0	0	0	0
c	Non receipt of Annual Report	0	0	0	0
d	Legal Notice	0	0	0	0
e	Correspondence / Query relating to NSDL operations	0	0	0	0
f	Non receipt of refund order	0	0	0	0
g	Correction of name on securities	0	0	0	0
h	Non receipt of securities / Complaint relating to transfer of shares	0	0	0	0
l	Non receipt of TDS	0	0	0	0
J	Clarification regarding shares	0	0	0	0
3	GENERAL	0	0	0	0
a	Query regarding undelivered documents	0	0	0	0
b	Postal return documents	0	0	0	0
	TOTAL	0	8	8	0



C. Shobha Anand.  
Deputy Vice President

KFin Technologies Private Limited

(Formerly known as "Karvy Fintech Private Limited")

Registered & Corporate Office

Selenium Building, Tower-B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032.

Ph : +91 40 6716 2222, 7961 1000 | <https://www.kfintech.com> | CIN : U72400TG2017PTC117649

SMARTLINK HOLDINGS LIMITED					
INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.11.2021 TO 30.11.2021					
Sl.	Particulars	Opening	Receipt	Resolved	Pending
1	REQUESTS				
a	Change / Correction of address	0	0	0	0
b	Receipt of dividend warrants for revalidation	0	0	0	0
c	Correction of name/bank mandate on dividend warrants	0	0	0	0
d	Change / Correction of Bank Mandate	0	0	0	0
e	Receipt of IB for issue of duplicate d/w	0	0	0	0
f	Letter of intimation of Bank Mandate	0	0	0	0
g	Registration of Power of Attorney	0	0	0	0
h	Request for ECS facility (Electronic Clearance Services)	0	0	0	0
l	Loss of securities and request for issue of duplicate	0	0	0	0
j	Receipt of IB and Affidavit for issue of duplicate securities	0	0	0	0
k	Request for Stop transfer of securities	0	0	0	0
l	Receipt of damaged/mutilated dividend warrant	0	0	0	0
m	Request for Consolidation/Split of securities	0	0	0	0
n	Request for issue of duplicate dividend warrant	0	0	0	0
o	Deletion of joint name due to death	0	0	0	0
p	Request for transmission of securities	0	0	0	0
q	Request for transposition of securities	0	0	0	0
r	Receipt of 15G Form for Exemption of Tax	0	0	0	0
s	Specimen Sign change/not mentioned in Appln&intimation of the same	0	0	0	0
2	COMPLAINTS	0	0	0	0
a	Non receipt of dividend warrants	0	3	3	0
b	Excess / Short payment of dividend	0	0	0	0
c	Non receipt of Annual Report	0	0	0	0
d	Legal Notice	0	0	0	0
e	Correspondence / Query relating to NSDL operations	0	0	0	0
f	Non receipt of refund order	0	0	0	0
g	Correction of name on securities	0	0	0	0
h	Non receipt of securities / Complaint relating to transfer of shares	0	0	0	0
l	Non receipt of TDS	0	0	0	0
J	Clarification regarding shares	0	1	1	0
3	GENERAL	0	0	0	0
a	Query regarding undelivered documents	0	0	0	0
b	Postal return documents	0	0	0	0
	<b>TOTAL</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>0</b>



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SMARTLINK HOLDINGS LIMITED					
INVESTOR GRIEVANCE REPORT FOR THE PERIOD 01.12.2021 TO 31.12.2021					
Sl.	Particulars	Opening	Receipt	Resolved	Pending
1	REQUESTS				
a	Change / Correction of address	0	0	0	0
b	Receipt of dividend warrants for revalidation	0	0	0	0
c	Correction of name/bank mandate on dividend warrants	0	0	0	0
d	Change / Correction of Bank Mandate	0	0	0	0
e	Receipt of IB for issue of duplicate d/w	0	0	0	0
f	Letter of intimation of Bank Mandate	0	0	0	0
g	Registration of Power of Attorney	0	0	0	0
h	Request for ECS facility (Electronic Clearance Services)	0	0	0	0
i	Loss of securities and request for issue of duplicate	0	0	0	0
j	Receipt of IB and Affidavit for issue of duplicate securities	0	0	0	0
k	Request for Stop transfer of securities	0	0	0	0
l	Receipt of damaged/mutilated dividend warrant	0	0	0	0
m	Request for Consolidation/Split of securities	0	0	0	0
n	Request for issue of duplicate dividend warrant	0	0	0	0
o	Deletion of joint name due to death	0	0	0	0
p	Request for transmission of securities	0	0	0	0
q	Request for transposition of securities	0	0	0	0
r	Receipt of 15G Form for Exemption of Tax	0	0	0	0
s	Specimen Sign change/not mentioned in Appln&intimation of the same	0	0	0	0
2	COMPLAINTS	0	0	0	0
a	Non receipt of dividend warrants	0	0	0	0
b	Excess / Short payment of dividend	0	0	0	0
c	Non receipt of Annual Report	0	0	0	0
d	Legal Notice	0	0	0	0
e	Correspondence / Query relating to NSDL operations	0	0	0	0
f	Non receipt of refund order	0	0	0	0
g	Correction of name on securities	0	0	0	0
h	Non receipt of securities / Complaint relating to transfer of shares	0	0	0	0
i	Non receipt of TDS	0	0	0	0
J	Clarification regarding shares	0	1	1	0
3	GENERAL	0	0	0	0
a	Query regarding undelivered documents	0	0	0	0
b	Postal return documents	0	0	0	0
	TOTAL	0	1	1	0



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Sl.	Particulars	Opening	Receipt	Resolved	Pending
1	REQUESTS				
a	Change / Correction of address	0	0	0	0
b	Receipt of dividend warrants for revalidation	0	0	0	0
c	Correction of name/bank mandate on dividend warrants	0	0	0	0
d	Change / Correction of Bank Mandate	0	0	0	0
e	Receipt of IB for issue of duplicate d/w	0	0	0	0
f	Letter of intimation of Bank Mandate	0	0	0	0
g	Registration of Power of Attorney	0	0	0	0
h	Request for ECS facility (Electronic Clearance Services)	0	0	0	0
l	Loss of securities and request for issue of duplicate	0	0	0	0
j	Receipt of IB and Affidavit for issue of duplicate securities	0	0	0	0
k	Request for Stop transfer of securities	0	0	0	0
l	Receipt of damaged/mutilated dividend warrant	0	0	0	0
m	Request for Consolidation/Split of securities	0	0	0	0
n	Request for issue of duplicate dividend warrant	0	0	0	0
o	Deletion of joint name due to death	0	0	0	0
p	Request for transmission of securities	0	0	0	0
q	Request for transposition of securities	0	0	0	0
r	Receipt of 15G Form for Exemption of Tax	0	0	0	0
s	Specimen Sign change/not mentioned in Appln&intimation of the same	0	0	0	0
2	COMPLAINTS	0	0	0	0
a	Non receipt of dividend warrants	0	11	11	0
b	Excess / Short payment of dividend	0	0	0	0
c	Non receipt of Annual Report	0	0	0	0
d	Legal Notice	0	0	0	0
e	Correspondence / Query relating to NSDL operations	0	0	0	0
f	Non receipt of refund order	0	0	0	0
g	Correction of name on securities	0	0	0	0
h	Non receipt of securities / Complaint relating to transfer of shares	0	0	0	0
l	Non receipt of TDS	0	0	0	0
J	Clarification regarding shares	0	2	2	0
3	GENERAL	0	0	0	0
a	Query regarding undelivered documents	0	0	0	0
b	Postal return documents	0	0	0	0
	TOTAL	0	13	13	0



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